

QUARTERLY RESULTS

SECOND QUARTER, 2021

Most significant figures

(EUR Thousands)

	30/06/2021	31/03/2021	31/12/2020	30/06/2020	y-o-y		Annual		q-o-q	
					Abs.	%	Abs.	%	Abs.	%
Profit and loss account										
Net interest income	360,197	188,527	610,644	298,061	62,135	20.8%				
Gross income	943,043	703,635	1,052,379	614,042	329,002	53.6%				
Pre-provision profit	660,847	560,976	478,308	331,676	329,170	99.2%				
Profit before tax	94,842	49,229	23,085	28,872	65,969	228.5%				
Consolidated net profit	57,148	14,033	23,760	18,247	38,901	213.2%				
Attributable net profit	57,148	14,033	23,760	18,247	38,901	213.2%				
Business										
Total assets	56,380,479	54,793,981	53,617,061	52,725,077	3,655,402	6.9%	2,763,418	5.2%	1,586,498	2.9%
Equity	3,509,653	3,438,169	3,362,657	3,362,903	146,750	4.4%	146,996	4.4%	71,484	2.1%
On-balance sheet retail funds	37,425,862	36,248,688	35,255,348	33,339,582	4,086,280	12.3%	2,170,514	6.2%	1,177,174	3.2%
Off-balance sheet funds	5,810,248	5,436,621	5,056,227	4,655,023	1,155,225	24.8%	754,021	14.9%	373,627	6.9%
Performing loans	33,448,038	32,803,990	32,545,816	31,082,845	2,365,193	7.6%	902,222	2.8%	644,048	2.0%
Risk management										
Gross loans	34,927,588	34,363,255	34,204,121	32,888,285	2,039,303	6.2%	723,467	2.1%	564,333	1.6%
Contingent risks	845,551	785,829	757,314	750,140	95,411	12.7%	88,237	11.7%	59,722	7.6%
Non-performing loans	1,479,550	1,559,265	1,658,305	1,805,440	(325,890)	(18.1%)	(178,755)	(10.8%)	(79,715)	(5.1%)
Non-performing contingent risks	6,790	7,143	8,570	7,785	(995)	(12.8%)	(1,780)	(20.8%)	(353)	(4.9%)
NPL ratio (%)	4.15%	4.46%	4.77%	5.39%	(1.24)		(0.62)		(0.31)	
NPL coverage ratio (%)	72.25%	69.48%	58.92%	55.65%	16.60		13.33		2.77	
Texas ratio	69.35%	72.39%	79.27%	82.77%	(13.42)		(9.92)		(3.04)	
Liquidity										
LTD (%)	86.58%	87.78%	89.92%	90.93%	(4.35)		(3.34)		(1.20)	
LCR (%)	227.76%	217.69%	235.23%	258.98%	(31.22)		(7.47)		10.07	
NSFR (%)	133.17%	131.18%	128.57%	126.67%	6.50		4.60		1.99	
Business gap	5,176,574	4,568,296	3,672,320	3,134,257	2,042,317	65.2%	1,504,254	41.0%	608,278	13.3%
Solvency phased in										
CET1 ratio (%)	13.57%	13.74%	13.79%	12.94%	0.64		(0.21)		(0.17)	
Tier 2 ratio (%)	2.47%	1.66%	1.70%	1.66%	0.81		0.77		0.81	
Capital ratio (%)	16.05%	15.40%	15.49%	14.60%	1.45		0.56		0.64	
Leverage ratio (%)	5.73%	5.69%	5.71%	5.55%	0.18		0.02		0.04	
Solvency fully loaded										
CET1 ratio (%)	12.93%	13.22%	13.06%	12.35%	0.58		(0.14)		(0.30)	
Tier 2 ratio (%)	2.48%	1.67%	1.71%	1.67%	0.81		0.77		0.81	
Capital ratio (%)	15.40%	14.89%	14.77%	14.01%	1.39		0.63		0.51	
Leverage ratio (%)	5.47%	5.48%	5.41%	5.30%	0.16		0.05		(0.01)	
Profitability and efficiency										
ROA (%)	0.21%	0.11%	0.05%	0.07%	0.14		0.16		0.10	
RORWA (%)	0.49%	0.25%	0.10%	0.16%	0.33		0.39		0.24	
ROE (%)	3.35%	1.67%	0.71%	1.10%	2.25		2.64		1.68	
Cost-income ratio (%)	29.92%	20.27%	54.55%	45.98%	(16.06)		(24.63)		9.65	
Other data										
Cooperative members	1,504,434	1,481,372	1,459,536	1,440,626	63,808	4.4%	44,898	3.1%	23,062	1.6%
Employees	5,332	5,357	5,406	5,448	(116)	(2.1%)	(74)	(1.4%)	(25)	(0.5%)
Branches	908	909	910	930	(22)	(2.4%)	(2)	(0.2%)	(1)	(0.1%)

Balance sheet

(EUR Thousands)

	30/06/2021	31/03/2021	31/12/2020	30/06/2020	y - o - y		Annual		q - o - q	
					Abs.	%	Abs.	%	Abs.	%
Cash, cash balances at central banks and other demand deposits	3,293,015	2,986,954	2,693,743	3,427,419	(134,404)	(3.9%)	599,272	22.2%	306,061	10.2%
Financial assets held for trading	1,618	1,788	2,976	5,158	(3,540)	(68.6%)	(1,358)	(45.6%)	(170)	(9.5%)
Non-trading financial assets mandatorily at fair value through profit or loss	468,776	439,190	437,990	-	468,776	100.0%	30,786	7.0%	29,586	6.7%
<i>Of which:</i>										
<i>Loans and advances to Customers</i>	348,458	318,102	317,524	-	348,458	100.0%	30,934	9.7%	30,356	9.5%
Financial assets designated at fair value through profit or loss	-	-	-	424,817	(424,817)	(100.0%)	-	-	-	-
<i>Of which:</i>										
<i>Loans and advances to Customers</i>	-	-	-	316,369	(316,369)	(100.0%)	-	-	-	-
Financial assets at fair value through other comprehensive income	1,744,020	2,538,575	2,297,766	5,886,466	(4,142,446)	(70.4%)	(553,746)	(24.1%)	(794,555)	(31.3%)
Financial assets at amortised cost	46,651,942	44,610,932	44,245,963	39,039,795	7,612,147	19.5%	2,405,979	5.4%	2,041,010	4.6%
<i>Of which:</i>										
<i>Loans and advances to Customers</i>	33,042,963	32,501,920	32,435,695	31,107,380	1,935,583	6.2%	607,268	1.9%	541,043	1.7%
Derivatives – hedge accounting	556,875	567,568	-	-	556,875	100.0%	556,875	100.0%	(10,693)	(1.9%)
Investments in subsidiaries, joint ventures and associates	111,183	110,756	101,357	106,511	4,672	4.4%	9,826	9.7%	427	0.4%
Tangible assets	1,018,352	1,015,352	1,046,035	1,021,995	(3,643)	(0.4%)	(27,683)	(2.6%)	3,000	0.3%
Intangible assets	153,941	142,353	200,632	187,050	(33,109)	(17.7%)	(46,691)	(23.3%)	11,588	8.1%
Tax assets	1,171,341	1,131,916	1,151,899	1,129,472	41,869	3.7%	19,442	1.7%	39,425	3.5%
Other assets	972,451	980,166	1,120,474	1,162,852	(190,401)	(16.4%)	(148,023)	(13.2%)	(7,715)	(0.8%)
Non-current assets and disposal groups classified as held for sale	236,965	268,431	318,226	333,543	(96,578)	(29.0%)	(81,261)	(25.5%)	(31,466)	(11.7%)
Total assets	56,380,479	54,793,981	53,617,061	52,725,077	3,655,402	6.9%	2,763,418	5.2%	1,586,498	2.9%
Financial liabilities held for trading	1,375	1,588	2,609	3,047	(1,672)	(54.9%)	(1,234)	(47.3%)	(213)	(13.4%)
Financial liabilities measured at amortised cost	52,067,474	50,603,357	49,516,281	48,709,996	3,357,478	6.9%	2,551,193	5.2%	1,464,117	2.9%
<i>Of which:</i>										
<i>Central Banks deposits</i>	10,323,423	10,349,648	9,449,530	9,473,896	849,527	9.0%	873,893	9.2%	(26,225)	(0.3%)
<i>Central counterparty deposits</i>	-	-	1,281,280	636,420	(636,420)	(100.0%)	(1,281,280)	(100.0%)	-	-
<i>Customer deposits</i>	37,425,862	36,248,688	35,255,348	33,339,582	4,086,280	12.3%	2,170,514	6.2%	1,177,174	3.2%
<i>Debt securities issued</i>	1,914,891	1,669,414	1,658,758	2,398,973	(484,082)	(20.2%)	256,133	15.4%	245,477	14.7%
Derivatives – Hedge accounting	99,536	86,201	195,974	81,190	18,346	22.6%	(96,438)	(49.2%)	13,335	15.5%
Provisions	106,181	116,392	81,545	88,106	18,075	20.5%	24,636	30.2%	(10,211)	(8.8%)
Tax liabilities	78,825	76,786	81,629	86,722	(7,897)	(9.1%)	(2,804)	(3.4%)	2,039	2.7%
Other liabilities	517,514	472,209	362,240	401,783	115,731	28.8%	155,274	42.9%	45,305	9.6%
<i>of which: Welfare funds</i>	6,932	5,679	7,099	10,965	(4,033)	(36.8%)	(167)	(2.4%)	1,253	22.1%
Total liabilities	52,870,905	51,356,532	50,240,278	49,370,844	3,500,061	7.1%	2,630,627	5.2%	1,514,373	2.9%
Equity	3,509,653	3,438,169	3,362,657	3,362,903	146,750	4.4%	146,996	4.4%	71,484	2.1%
<i>Of which:</i>										
<i>Capital / equity instruments issued other than capital / treasury shares</i>	3,135,322	3,096,123	3,033,545	3,010,007	125,315	4.2%	101,777	3.4%	39,199	1.3%
<i>Retained earnings / revaluation reserves / other reserves</i>	317,183	328,012	305,352	334,993	(17,810)	(5.3%)	11,831	3.9%	(10,829)	(3.3%)
<i>Profit or loss attributable to owners of the parent</i>	57,148	14,033	23,760	18,247	38,901	213.2%	33,388	140.5%	43,115	307.2%
<i>(-) Interim dividends</i>	-	-	-	(344)	344	(100.0%)	-	-	-	-
Accumulated other comprehensive income	(79)	(720)	14,126	(8,670)	8,591	(99.1%)	(14,205)	(100.6%)	641	(89.0%)
Minority interests	-	-	-	-	-	-	-	-	-	-
Total equity	3,509,574	3,437,449	3,376,783	3,354,234	155,340	4.6%	132,791	3.9%	72,125	2.1%

Funds managed

(EUR Thousands)

	30/06/2021	31/03/2021	31/12/2020	30/06/2020	y- o -y		Annual		q- o -q	
					Abs.	%	Abs.	%	Abs.	%
Sight deposits	32,755,208	31,042,719	29,707,433	27,455,991	5,299,217	19.3%	3,047,775	10.3%	1,712,489	5.5%
Term deposits	4,670,654	5,205,969	5,547,915	5,883,591	(1,212,937)	(20.6%)	(877,261)	(15.8%)	(535,315)	(10.3%)
Customer deposits	37,425,862	36,248,688	35,255,348	33,339,582	4,086,280	12.3%	2,170,514	6.2%	1,177,174	3.2%
On-balance sheet retail funds	37,425,862	36,248,688	35,255,348	33,339,582	4,086,280	12.3%	2,170,514	6.2%	1,177,174	3.2%
Bonds and other securities *	1,780,465	1,816,395	1,857,990	2,715,461	(934,996)	(34.4%)	(77,525)	(4.2%)	(35,930)	(2.0%)
Subordinated liabilities	662,862	416,844	400,621	393,847	269,015	68.3%	262,241	65.5%	246,018	59.0%
Monetary market operations	-	99,838	1,381,189	1,486,416	(1,486,416)	(100.0%)	(1,381,189)	(100.0%)	(99,838)	(100.0%)
Deposits from credit institutions	803,027	766,917	764,014	745,130	57,897	7.8%	39,013	5.1%	36,110	4.7%
ECB	10,323,423	10,349,648	9,449,530	9,473,896	849,527	9.0%	873,893	9.2%	(26,225)	(0.3%)
Wholesale funds	13,569,777	13,449,642	13,853,344	14,814,750	(1,244,973)	(8.4%)	(283,567)	(2.0%)	120,135	0.9%
Total balance sheet funds	50,995,639	49,698,330	49,108,692	48,154,332	2,841,307	5.9%	1,886,947	3.8%	1,297,309	2.6%
Mutual funds	3,796,874	3,435,094	3,122,216	2,756,411	1,040,463	37.7%	674,658	21.6%	361,780	10.5%
Pension plans	926,388	901,856	875,176	825,847	100,541	12.2%	51,212	5.9%	24,532	2.7%
Savings insurances	606,269	623,830	629,182	657,790	(51,521)	(7.8%)	(22,913)	(3.6%)	(17,561)	(2.8%)
Fixed-equity income	480,718	475,842	429,654	414,975	65,743	15.8%	51,064	11.9%	4,876	1.0%
Off-balance sheet funds	5,810,248	5,436,621	5,056,227	4,655,023	1,155,225	24.8%	754,021	14.9%	373,627	6.9%
Customer funds under management	43,236,110	41,685,309	40,311,575	37,994,605	5,241,505	13.8%	2,924,535	7.3%	1,550,801	3.7%
Funds under management	56,805,887	55,134,951	54,164,919	52,809,355	3,996,532	7.6%	2,640,968	4.9%	1,670,936	3.0%

* Covered bonds, territorial bonds and securitization.

Loans and advances to customers

(EUR Thousands)

	30/06/2021	31/03/2021	31/12/2020	30/06/2020	y- o -y		Annual		q- o -q	
					Abs.	%	Abs.	%	Abs.	%
General governments	1,445,154	1,305,680	924,491	639,526	805,628	126.0%	520,663	56.3%	139,474	10.7%
Other financial corporations	1,132,876	1,109,457	1,354,289	1,322,345	(189,469)	(14.3%)	(221,413)	(16.3%)	23,419	2.1%
Non-financial corporations	14,232,199	14,038,986	13,945,984	12,886,468	1,345,731	10.4%	286,215	2.1%	193,213	1.4%
Households	17,650,187	17,449,201	17,505,469	17,580,221	69,966	0.4%	144,718	0.8%	200,986	1.2%
Loans to customers (gross)	34,460,416	33,903,324	33,730,233	32,428,560	2,031,856	6.3%	730,183	2.2%	557,092	1.6%
<i>Of which:</i>										
<i>Real estate developers</i>	688,729	722,574	753,508	785,832	(97,103)	(12.4%)	(64,779)	(8.6%)	(33,845)	(4.7%)
<i>Performing loans to customers</i>	32,980,866	32,344,059	32,071,928	30,623,120	2,357,746	7.7%	908,938	2.8%	636,807	2.0%
<i>Non-performing loans</i>	1,479,550	1,559,265	1,658,305	1,805,440	(325,890)	(18.1%)	(178,755)	(10.8%)	(79,715)	(5.1%)
Other loans *	-	-	-	-	-	-	-	-	-	-
Debt securities from customers	467,172	459,931	473,888	459,725	7,447	1.6%	(6,716)	(1.4%)	7,241	1.6%
Gross loans	34,927,588	34,363,255	34,204,121	32,888,285	2,039,303	6.2%	723,467	2.1%	564,333	1.6%
Performing loans	33,448,038	32,803,990	32,545,816	31,082,845	2,365,193	7.6%	902,222	2.8%	644,048	2.0%
<i>Credit losses and impairment</i>	(1,068,995)	(1,083,302)	(977,014)	(1,004,808)	(64,187)	6.4%	(91,981)	9.4%	14,307	(1.3%)
Total lending	33,858,593	33,279,953	33,227,107	31,883,474	1,975,119	6.2%	631,486	1.9%	578,640	1.7%
Off-balance sheet risks										
<i>Contingent risks</i>	845,551	785,829	757,314	750,140	95,411	12.7%	88,237	11.7%	59,722	7.6%
<i>of which: non-performing contingent risks</i>	6,790	7,143	8,570	7,785	(995)	(12.8%)	(1,780)	(20.8%)	(353)	(4.9%)
Total risks	35,773,139	35,149,084	34,961,435	33,638,425	2,134,714	6.3%	811,704	2.3%	624,055	1.8%
Non-performing total risks	1,486,340	1,566,408	1,666,875	1,813,225	(326,885)	(18.0%)	(180,535)	(10.8%)	(80,068)	(5.1%)

* Mainly reverse repurchase agreements

Risk management

(EUR Thousands)

	30/06/2021	31/03/2021	31/12/2020	30/06/2020	y-o-y		Annual		q-o-q	
					Abs.	%	Abs.	%	Abs.	%
Defaulting debtors										
Non-performing total risks	1,486,340	1,566,408	1,666,875	1,813,225	(326,885)	(18.0%)	(180,535)	(10.8%)	(80,068)	(5.1%)
Total risks	35,773,139	35,149,084	34,961,435	33,638,425	2,134,714	6.3%	811,704	2.3%	624,055	1.8%
NPL ratio (%)	4.15%	4.46%	4.77%	5.39%	(1.24)		(0.62)		(0.31)	
Gross loans coverage	1,069,017	1,083,306	977,020	1,004,808	64,209	6.4%	91,997	9.4%	(14,289)	(1.3%)
NPL coverage ratio (%)	72.25%	69.48%	58.92%	55.65%	16.60		13.33		2.77	
Foreclosed assets										
Foreclosed assets (gross)	2,441,892	2,557,032	2,603,559	2,700,595	(258,703)	(9.6%)	(161,667)	(6.2%)	(115,140)	(4.5%)
Foreclosed assets coverage	1,396,460	1,464,913	1,301,282	1,319,705	76,755	5.8%	95,178	7.3%	(68,454)	(4.7%)
Foreclosed assets (net)	1,045,432	1,092,118	1,302,277	1,380,890	(335,458)	(24.3%)	(256,845)	(19.7%)	(46,686)	(4.3%)
Foreclosed assets coverage ratio (%)	57.19%	57.29%	49.98%	48.87%	8.32		7.21		(0.10)	
Foreclosed assets coverage ratio with debt forgiveness (%)	61.72%	62.03%	55.41%	54.34%	7.38		6.31		(0.31)	
NPA ratio (%)	10.49%	11.15%	11.58%	12.66%	(2.17)		(1.09)		(0.66)	
NPA coverage ratio (%)	62.87%	61.91%	53.46%	51.59%	11.28		9.41		0.96	
NPA coverage ratio with debt forgiveness (%)	65.42%	64.65%	56.68%	54.83%	10.59		8.74		0.77	
Loans impairment coverage breakdown										
Total coverage	1,084,351	1,099,609	993,552	1,019,062	65,289	6.4%	90,799	9.1%	(15,258)	(1.4%)
Non-performing coverage	781,260	761,853	742,668	749,491	31,769	4.2%	38,592	5.2%	19,407	2.5%
Performing coverage	303,090	337,755	250,885	269,571	33,519	12.4%	52,205	20.8%	(34,665)	(10.3%)
NPL breakdown										
Past due >90 days	1,363,019	1,434,775	1,522,064	1,652,133	(289,114)	(17.5%)	(159,045)	(10.4%)	(71,756)	(5.0%)
Doubtful non past due	116,531	124,490	136,241	153,307	(36,776)	(24.0%)	(19,710)	(14.5%)	(7,959)	(6.4%)
Total	1,479,550	1,559,265	1,658,305	1,805,440	(325,890)	(18.1%)	(178,755)	(10.8%)	(79,715)	(5.1%)
<i>Of which:</i>										
Forborne loans	864,115	917,928	986,138	1,093,056	(228,941)	(20.9%)	(122,023)	(12.4%)	(53,813)	(5.9%)
NPL breakdown by segment										
General governments	487	487	515	1	486	48600.0%	(28)	(5.4%)	-	-
Other financial corporations	1,242	1,336	1,520	1,708	(466)	(27.3%)	(278)	(18.3%)	(94)	(7.0%)
Other corporations	724,970	762,567	815,345	856,905	(131,935)	(15.4%)	(90,375)	(11.1%)	(37,597)	(4.9%)
Households	752,851	794,875	840,925	946,826	(193,975)	(20.5%)	(88,074)	(10.5%)	(42,024)	(5.3%)
Total	1,479,550	1,559,265	1,658,305	1,805,440	(325,890)	(18.1%)	(178,755)	(10.8%)	(79,715)	(5.1%)
<i>Of which:</i>										
Real estate developers	295,114	318,064	358,676	357,675	(62,561)	(17.5%)	(63,562)	(17.7%)	(22,950)	(7.2%)
Forborne loans breakdown										
Non-performing	864,115	917,928	986,138	1,093,056	(228,941)	(20.9%)	(122,023)	(12.4%)	(53,813)	(5.9%)
Performing	768,533	653,336	555,546	567,180	201,353	35.5%	212,987	38.3%	115,197	17.6%
Total forborne loans	1,632,648	1,571,264	1,541,684	1,660,236	(27,588)	(1.7%)	90,964	5.9%	61,384	3.9%
REOs breakdown										
REOs (gross)	2,777,100	2,897,636	2,944,384	3,005,578	(228,478)	(7.6%)	(167,284)	(5.7%)	(120,536)	(4.2%)
Foreclosed assets	2,441,892	2,557,032	2,603,559	2,700,595	(258,703)	(9.6%)	(161,667)	(6.2%)	(115,140)	(4.5%)
Non-current assets held for sale	454,054	478,363	501,822	526,846	(72,792)	(13.8%)	(47,768)	(9.5%)	(24,309)	(5.1%)
Inventories	1,987,838	2,078,669	2,101,737	2,173,749	(185,912)	(8.6%)	(113,900)	(5.4%)	(90,831)	(4.4%)
RE Investments	335,208	340,604	340,825	304,983	30,225	9.9%	(5,617)	(1.6%)	(5,397)	(1.6%)
REOs (coverage)	1,553,506	1,629,857	1,446,849	1,448,291	105,215	7.3%	106,657	7.4%	(76,351)	(4.7%)
Foreclosed assets	1,396,460	1,464,913	1,301,282	1,319,705	76,755	5.8%	95,178	7.3%	(68,454)	(4.7%)
Non-current assets held for sale	257,901	256,840	230,651	239,741	18,159	7.6%	27,249	11.8%	1,060	0.4%
Inventories	1,138,559	1,208,073	1,070,630	1,079,964	58,595	5.4%	67,929	6.3%	(69,514)	(5.8%)
RE Investments	157,046	164,943	145,567	128,586	28,460	22.1%	11,479	7.9%	(7,897)	(4.8%)
REOs (net)	1,223,594	1,267,779	1,497,535	1,557,287	(333,693)	(21.4%)	(273,941)	(18.3%)	(44,185)	(3.5%)
Foreclosed assets	1,045,432	1,092,118	1,302,277	1,380,890	(335,458)	(24.3%)	(256,845)	(19.7%)	(46,686)	(4.3%)
Non-current assets held for sale	196,154	221,523	271,171	287,105	(90,951)	(31.7%)	(75,017)	(27.7%)	(25,369)	(11.5%)
Inventories	849,278	870,595	1,031,107	1,093,785	(244,507)	(22.4%)	(181,828)	(17.6%)	(21,317)	(2.4%)
RE Investments	178,162	175,661	195,258	176,397	1,765	1.0%	(17,096)	(8.8%)	2,501	1.4%
REOs (% coverage)	55.94%	56.25%	49.14%	48.19%	7.75		6.80		(0.31)	
Foreclosed assets	57.19%	57.29%	49.98%	48.87%	8.32		7.21		(0.10)	
Non-current assets held for sale	56.80%	53.69%	45.96%	45.50%	11.29		10.84		3.11	
Inventories	57.28%	58.12%	50.94%	49.68%	7.59		6.34		(0.84)	
RE Investments	46.85%	48.43%	42.71%	42.16%	4.69		4.14		(1.58)	

⁽¹⁾ RE investments are not included.

Foreclosed assets ⁽¹⁾

(EUR Thousands)

	30/06/2021	31/03/2021	31/12/2020	30/06/2020	y- o -y		Annual		q- o -q	
					Abs.	%	Abs.	%		
Foreclosed assets (gross)	2,441,892	2,557,032	2,603,559	2,700,595	(258,703)	(9.6%)	(161,667)	(6.2%)	(115,140)	(4.5%)
Foreclosed assets coverage	(1,396,460)	(1,464,913)	(1,301,282)	(1,319,705)	(76,755)	5.8%	(95,178)	7.3%	68,454	(4.7%)
Foreclosed assets (net)	1,045,432	1,092,118	1,302,277	1,380,890	(335,458)	(24.3%)	(256,845)	(19.7%)	(46,686)	(4.3%)
Foreclosed assets coverage ratio (%)	57.19%	57.29%	49.98%	48.87%	8.32		7.21		(0.10)	
Foreclosed assets coverage ratio with debt forgiveness	61.72%	62.03%	55.41%	54.34%	7.38		6.31		(0.31)	

By asset type

Foreclosed assets (gross)	2,441,892	2,557,032	2,603,559	2,700,595	(258,703)	(9.6%)	(161,667)	(6.2%)	(115,140)	(4.5%)
Residential properties	1,091,730	1,160,159	1,209,392	1,278,998	(187,268)	(14.6%)	(117,662)	(9.7%)	(68,429)	(5.9%)
Of which: under construction	208,792	222,295	225,801	233,812	(25,020)	(10.7%)	(17,009)	(7.5%)	(13,503)	(6.1%)
Commercial properties	1,335,173	1,373,949	1,385,299	1,405,241	(70,068)	(5.0%)	(50,126)	(3.6%)	(38,776)	(2.8%)
Of which: countryside land	42,365	44,633	45,899	50,312	(7,946)	(15.8%)	(3,534)	(7.7%)	(2,267)	(5.1%)
Of which: under construction	1,782	1,543	2,415	2,694	(912)	(33.8%)	(633)	(26.2%)	239	15.5%
Of which: urban land	994,987	1,024,039	1,036,095	1,039,700	(44,713)	(4.3%)	(41,108)	(4.0%)	(29,052)	(2.8%)
Of which: developable land	9,982	9,981	9,972	10,218	(236)	(2.3%)	10	0.1%	1	0.0%
Others	14,989	22,924	8,868	16,356	(1,367)	(8.4%)	6,121	69.0%	(7,935)	(34.6%)
Coverage	(1,396,460)	(1,464,913)	(1,301,282)	(1,319,705)	(76,755)	5.8%	(95,178)	7.3%	68,454	(4.7%)
Residential properties	(562,831)	(566,157)	(504,678)	(525,604)	(37,227)	7.1%	(58,153)	11.5%	3,325	(0.6%)
Of which: under construction	(111,871)	(124,151)	(119,221)	(121,073)	9,202	(7.6%)	7,350	(6.2%)	12,280	(9.9%)
Commercial properties	(828,745)	(889,635)	(793,353)	(788,662)	(40,083)	5.1%	(35,392)	4.5%	60,890	(6.8%)
Of which: countryside land	(22,709)	(28,251)	(24,920)	(26,604)	3,895	(14.6%)	2,211	(8.9%)	5,543	(19.6%)
Of which: under construction	(891)	(873)	(1,347)	(1,536)	645	(42.0%)	456	(33.8%)	(18)	2.0%
Of which: urban land	(660,802)	(705,491)	(639,967)	(625,494)	(35,309)	5.6%	(20,835)	3.3%	44,689	(6.3%)
Of which: developable land	(7,174)	(7,669)	(7,180)	(7,289)	115	(1.6%)	6	(0.1%)	495	(6.5%)
Others	(4,884)	(9,122)	(3,250)	(5,438)	555	(10.2%)	(1,633)	50.2%	4,239	(46.5%)
Foreclosed assets (net)	1,045,432	1,092,118	1,302,277	1,380,890	(335,458)	(24.3%)	(256,845)	(19.7%)	(46,686)	(4.3%)
Residential properties	528,899	594,003	704,714	753,394	(224,495)	(29.8%)	(175,815)	(24.9%)	(65,104)	(11.0%)
Of which: under construction	96,922	98,144	106,581	112,739	(15,818)	(14.0%)	(9,659)	(9.1%)	(1,222)	(1.2%)
Commercial properties	506,428	484,314	591,946	616,579	(110,151)	(17.9%)	(85,518)	(14.4%)	22,114	4.6%
Of which: countryside land	19,657	16,381	20,980	23,708	(4,051)	(17.1%)	(1,323)	(6.3%)	3,276	20.0%
Of which: under construction	892	670	1,069	1,159	(267)	(23.0%)	(177)	(16.6%)	221	33.0%
Of which: urban land	334,184	318,548	396,127	414,206	(80,022)	(19.3%)	(61,943)	(15.6%)	15,636	4.9%
Of which: developable land	2,808	2,311	2,793	2,929	(122)	(4.2%)	15	0.5%	496	21.5%
Others	10,106	13,802	5,618	10,918	(812)	(7.4%)	4,488	79.9%	(3,696)	(26.8%)
Coverage (%)	57.19%	57.29%	49.98%	48.87%	8.32		7.21		(0.10)	
Residential properties	51.55%	48.80%	41.73%	41.10%	10.46		9.82		2.75	
Of which: under construction	53.58%	55.85%	52.80%	51.78%	1.80		0.78		(2.27)	
Commercial properties	62.07%	64.75%	57.27%	56.12%	5.95		4.80		(2.68)	
Of which: countryside land	53.60%	63.30%	54.29%	52.88%	0.72		(0.69)		(9.70)	
Of which: under construction	49.98%	56.56%	55.75%	57.00%	(7.02)		(5.77)		(6.58)	
Of which: urban land	66.41%	68.89%	61.77%	60.16%	6.25		4.65		(2.48)	
Of which: developable land	71.87%	76.84%	72.00%	71.33%	0.54		(0.12)		(4.97)	
Others	32.58%	39.79%	36.65%	33.25%	(0.67)		(4.07)		(7.21)	
Coverage with debt forgiveness (%)	61.72%	62.03%	55.41%	54.34%	7.38		6.31		(0.31)	
Residential properties	57.37%	54.89%	48.53%	47.89%	9.48		8.85		2.48	
Of which: under construction	115.95%	120.46%	111.46%	108.30%	7.65		4.49		(4.51)	
Commercial properties	65.67%	68.48%	61.62%	60.53%	5.14		4.05		(2.81)	
Of which: countryside land	60.53%	69.89%	62.26%	60.06%	0.47		(1.73)		(9.36)	
Of which: under construction	53.32%	56.56%	56.24%	57.43%	(4.11)		(2.92)		(3.24)	
Of which: urban land	69.33%	72.08%	65.50%	64.09%	5.24		3.84		(2.75)	
Of which: developable land	78.56%	82.36%	78.12%	77.46%	1.10		0.45		(3.80)	
Others	32.58%	39.79%	36.65%	33.25%	(0.67)		(4.07)		(7.21)	

⁽¹⁾ RE investments are not included.

Solvency

(EUR Thousands)

Phased-in	30/06/2021	31/03/2021	31/12/2020	30/06/2020	y- o -y		Annual		q- o -q	
					Abs.	%	Abs.	%	Abs.	%
Capital	3,135,323	3,096,124	3,033,545	3,010,007	125,315	4.2%	101,778	3.4%	39,199	1.3%
Reserves and results	512,113	450,322	501,870	478,248	33,865	7.1%	10,243	2.0%	61,791	13.7%
AFS Surplus/ others	398	(6,931)	(3,825)	(48,011)	48,408	(100.8%)	4,223	(110.4%)	7,329	(105.7%)
Capital deductions	(355,061)	(332,787)	(386,185)	(421,160)	66,098	(15.7%)	31,124	(8.1%)	(22,274)	6.7%
Ordinary tier 1 capital	3,292,772	3,206,727	3,145,405	3,019,085	273,687	9.1%	147,367	4.7%	86,045	2.7%
CET1 ratio (%)	13.57%	13.74%	13.79%	12.94%	0.64		(0.21)		(0.17)	
Tier2 capital	599,874	388,000	388,000	388,000	211,874	54.6%	211,874	54.6%	211,874	54.6%
Tier 2 ratio (%)	2.47%	1.66%	1.70%	1.66%	0.81		0.77		0.81	
Elegible capital	3,892,646	3,594,727	3,533,405	3,407,085	485,561	14.3%	359,241	10.2%	297,919	8.3%
Capital ratio (%)	16.05%	15.40%	15.49%	14.60%	1.45		0.56		0.64	
Total risk-weighted assets	24,257,030	23,337,955	22,812,260	23,335,545	921,485	3.9%	1,444,770	6.3%	919,075	3.9%
Credit risk	21,638,595	21,447,294	21,124,124	21,699,209	(60,614)	(0.3%)	514,471	2.4%	191,301	0.9%
Operational risk	1,557,390	1,557,390	1,557,390	1,522,646	34,744	2.3%	-	-	-	-
Other risk	1,061,045	333,271	130,746	113,690	947,355	833.3%	930,299	711.5%	727,774	218.4%

Fully-loaded

Capital	3,135,323	3,096,124	3,033,545	3,010,007	125,315	4.2%	101,778	3.4%	39,199	1.3%
Reserves and results	349,331	324,825	325,925	334,059	15,271	4.6%	23,405	7.2%	24,505	7.5%
AFS Surplus/ others	398	(6,931)	(3,825)	(48,011)	48,408	(100.8%)	4,223	(110.4%)	7,329	(105.7%)
Capital deductions	(355,061)	(332,787)	(386,185)	(421,160)	66,098	(15.7%)	31,124	(8.1%)	(22,274)	6.7%
Ordinary tier 1 capital	3,129,989	3,081,230	2,969,460	2,874,896	255,093	8.9%	160,529	5.4%	48,759	1.6%
CET1 ratio (%)	12.93%	13.22%	13.06%	12.35%	0.58		(0.14)		(0.30)	
Tier2 capital	599,874	388,000	388,000	388,000	211,874	54.6%	211,874	54.6%	211,874	54.6%
Tier 2 ratio (%)	2.48%	1.67%	1.71%	1.67%	0.81		0.77		0.81	
Elegible capital	3,729,864	3,469,230	3,357,460	3,262,896	466,967	14.3%	372,404	11.1%	260,633	7.5%
Capital ratio (%)	15.40%	14.89%	14.77%	14.01%	1.39		0.63		0.51	
Total risk-weighted assets	24,214,915	23,300,983	22,733,182	23,284,175	930,740	4.0%	1,481,733	6.5%	913,932	3.9%
Credit risk	21,596,480	21,410,322	21,045,046	21,647,839	(51,359)	(0.2%)	551,434	2.6%	186,158	0.9%
Operational risk	1,557,390	1,557,390	1,557,390	1,522,646	34,744	2.3%	-	-	-	-
Other risk	1,061,045	333,271	130,746	113,690	947,355	833.3%	930,299	711.5%	727,774	218.4%

Profit & loss account

(EUR Thousands)

	30/06/2021	o/ATA	30/06/2020	o/ATA	y- o -y		31/12/2020	o/ATA
					Abs.	%		
Interest income	403,274	1.48%	347,082	1.41%	56,191	16.2%	703,362	1.38%
Interest expenses	(43,077)	(0.16%)	(49,021)	(0.20%)	5,944	(12.1%)	(92,718)	(0.18%)
Net interest income	360,197	1.32%	298,061	1.21%	62,135	20.8%	610,644	1.20%
Dividend income	1,005	0.00%	2,815	0.01%	(1,810)	(64.3%)	8,878	0.02%
Income from equity-accounted method	22,019	0.08%	17,555	0.07%	4,464	25.4%	34,839	0.07%
Net fees and commissions	109,317	0.40%	114,710	0.47%	(5,393)	(4.7%)	224,984	0.44%
Gains (losses) on financial transactions	470,405	1.73%	196,710	0.80%	273,696	139.1%	215,542	0.42%
Exchange differences [gain or (-) loss], net	1,495	0.01%	419	-	1,076	257.2%	1,530	-
Other operating incomes/expenses	(21,394)	(0.08%)	(16,227)	(0.07%)	(5,167)	31.8%	(44,038)	(0.09%)
<i>of which: Mandatory transfer to Education and Development Fund</i>	<i>(174)</i>	<i>-</i>	<i>(632)</i>	<i>-</i>	<i>458</i>	<i>(72.5%)</i>	<i>(1,353)</i>	<i>-</i>
Gross income	943,043	3.46%	614,042	2.50%	329,002	53.6%	1,052,379	2.07%
Administrative expenses	(248,457)	(0.91%)	(252,597)	(1.03%)	4,140	(1.6%)	(511,049)	(1.00%)
Personnel expenses	(159,546)	(0.59%)	(163,172)	(0.66%)	3,626	(2.2%)	(327,368)	(0.64%)
Other administrative expenses	(88,911)	(0.33%)	(89,425)	(0.36%)	514	(0.6%)	(183,681)	(0.36%)
Depreciation and amortisation	(33,739)	(0.12%)	(29,769)	(0.12%)	(3,971)	13.3%	(63,022)	(0.12%)
Pre-provision profit	660,847	2.43%	331,676	1.35%	329,170	99.2%	478,308	0.94%
Provisions or (-) reversal of provisions	(45,368)	(0.17%)	(29,565)	(0.12%)	(15,803)	53.5%	(42,331)	(0.08%)
Impairment losses on financial assets	(247,733)	(0.91%)	(211,368)	(0.86%)	(36,365)	17.2%	(314,195)	(0.62%)
Operating income	367,746	1.35%	90,744	0.37%	277,002	305.3%	121,782	0.24%
Impairment losses on non financial assets	(206,806)	(0.76%)	(32,386)	(0.13%)	(174,420)	538.6%	(67,262)	(0.13%)
Gains or (-) losses on derecognition of non financial assets, net	(11,393)	(0.04%)	(17,059)	(0.07%)	5,666	(33.2%)	(14,188)	(0.03%)
Profit or (-) loss from non-current assets and disposal groups classified as held for sale	(54,705)	(0.20%)	(12,426)	(0.05%)	(42,279)	340.2%	(17,247)	(0.03%)
Profit before tax	94,842	0.35%	28,872	0.12%	65,969	228.5%	23,085	0.05%
Tax	(37,694)	(0.14%)	(10,625)	(0.04%)	(27,068)	254.7%	675	-
Consolidated net profit	57,148	0.21%	18,247	0.07%	38,901	213.2%	23,760	0.05%

Quarterly yields & costs

(EUR Thousands and annualised rates)

	30/06/2021				31/03/2021				30/06/2020				31/12/2020			
	Average balance	Distribution (%)	Income or expense	Average rate (%)	Average balance	Distribution (%)	Income or expense	Average rate (%)	Average balance	Distribution (%)	Income or expense	Average rate (%)	Average balance	Distribution (%)	Income or expense	Average rate (%)
Financial system	3,200,273	5.83%	68	0.00%	3,085,977	5.69%	38	0.00%	2,778,918	5.62%	37	0.00%	2,771,170	5.44%	55	0.00%
Loans to customers (gross) ^(a)	34,031,324	61.95%	273,083	1.62%	33,816,779	62.39%	137,976	1.65%	31,690,072	64.10%	276,121	1.75%	32,384,323	63.59%	550,898	1.70%
Securities portfolio	14,499,992	26.40%	49,877	0.69%	14,141,306	26.09%	23,604	0.68%	11,653,817	23.57%	51,175	0.88%	12,505,405	24.56%	104,371	0.83%
Other assets	3,198,918	5.82%	2,401	0.15%	3,161,459	5.83%	1,040	0.13%	3,315,437	6.71%	1,162	0.07%	3,263,500	6.41%	3,765	0.12%
Total earning assets^(b)	54,930,507	100.00%	325,429	1.19%	54,205,521	100.00%	162,658	1.22%	49,438,244	100.00%	328,495	1.34%	50,924,399	100.00%	659,090	1.29%
Customer deposits ^(c)	36,309,966	66.10%	4,092	0.02%	35,752,018	65.96%	3,085	0.03%	31,848,064	64.42%	9,492	0.06%	33,138,508	65.07%	15,466	0.047%
<i>Sight deposits</i>	31,168,453	56.74%	3,526	0.02%	30,375,076	56.04%	2,774	0.04%	25,467,735	51.51%	7,189	0.06%	27,082,903	53.18%	12,072	0.04%
<i>Term deposits</i>	5,141,513	9.36%	566	0.02%	5,376,942	9.92%	310	0.02%	6,380,330	12.91%	2,303	0.07%	6,055,605	11.89%	3,394	0.06%
Wholesale funds	13,624,254	24.80%	(45,564)	(0.67%)	13,651,493	25.18%	(34,668)	(1.03%)	13,259,105	26.82%	16,740	0.25%	13,393,801	26.30%	23,612	0.18%
Other funds	1,555,018	2.83%	6,704	0.87%	1,394,894	2.57%	5,714	1.66%	1,004,925	2.03%	4,202	0.84%	1,051,413	2.06%	9,367	0.89%
Equity	3,441,269	6.26%	-	-	3,407,116	6.29%	-	-	3,326,150	6.73%	-	-	3,340,677	6.56%	-	-
Total funds^(d)	54,930,507	100.00%	(34,768)	(0.13%)	54,205,521	100.00%	(25,869)	(0.19%)	49,438,244	100.00%	30,434	0.12%	50,924,399	100.00%	48,445	0.10%
Customers' spread ^{(a)-(c)}				1.60				1.62				1.69				1.65
NII o/ATA ^{(b)-(d)}			360,197	1.32			188,527	1.41			298,061	1.21			610,644	1.20