

QUARTERLY RESULTS

SECOND QUARTER, 2024



Most significant figures (EUR Thousands)

| (EUR Thousands) | | | | | | | | | | |
|----------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------|---------------|--------------------|---------------|-------------------|--------------|
| | 30/06/2024 | 31/03/2024 | 31/12/2023 | 30/06/2023 | y- o - | - | Annu: | | q- o -0 | - |
| Profit and loss account | | | | | Abs. | % | ADS. | % | Abs. | % |
| | 613,977 | 305,265 | 1,063,571 | 469,174 | 144,804 | 30.9% | | | | |
| Net interest income Gross income | 788,911 | 305,265 | 1,331,216 | 606,930 | 181,981 | 30.9% | | | | |
| Pre-provision profit | 429,022 | 212,932 | 678,764 | 288,278 | 140,743 | 48.8% | | | | |
| Profit before tax | 208,076 | 103,558 | 142,316 | 70,087 | 137,990 | 196.9% | | | | |
| Consolidated net profit | 174,132 | 86,731 | 126,947 | 59,688 | 114,444 | 191.7% | | | | |
| Business | | | | | | | | | | |
| Total assets | 60,911,165 | 60,132,099 | 60,156,442 | 61,975,200 | (1,064,035) | (1.7%) | 754,723 | 1.3% | 779,066 | 1.3% |
| Equity | 4,222,976 | 4,155,716 | 4,043,494 | 3,968,476 | 254,500 | 6.4% | 179,482 | 4.4% | 67,260 | 1.6% |
| On-balance sheet retail funds | 44,884,952 | 43,264,379 | 43,489,930 | 42,234,574 | 2,650,378 | 6.3% | 1,395,022 | 3.2% | 1,620,573 | 3.7% |
| Off-balance sheet funds | 9,774,938 | 9,300,942 | 8,812,709 | 8,179,646 | 1,595,292 | 19.5% | 962,229 | 10.9% | 473,996 | 5.1% |
| Performing loans | 37,625,917 | 36,890,377 | 36,982,417 | 37,481,721 | 144,196 | 0.4% | 643,500 | 1.7% | 735,540 | 2.0% |
| Risk management | | | | | | 0.444 | | 4 = 24 | | 0.004 |
| Gross loans Contingent risks | 38,403,047 1,550,790 | 37,660,848 1,452,503 | 37,761,089 1,258,485 | 38,361,953 1,214,746 | 41,094 336,044 | 0.1% 27.7% | 641,958 292,305 | 1.7% 23.2% | 742,199 98,287 | 2.0% 6.8% |
| Non-performing loans | 777,131 | 770,471 | 778,672 | 880,232 | (103,101) | (11.7%) | (1,542) | (0.2%) | 6,659 | 0.8% |
| Non-performing contingent risks | 5,094 | 3,932 | 4,995 | 5,097 | (3) | (0.1%) | 100 | 2.0% | 1,162 | 29.6% |
| NPL ratio (%) | 1.96% | 1.98% | 2.01% | 2.24% | (0.28) | (012/17) | (0.05) | | (0.02) | |
| NPL coverage ratio (%) | 68.96% | 75.36% | 74.02% | 69.03% | (0.07) | | (5.06) | | (6.40) | |
| Texas ratio | 27.40% | 29.57% | 30.80% | 36.12% | (8.72) | | (3.40) | | (2.17) | |
| Liquidity | | | | | | | | | | |
| LTD (%) | 81.51% | 82.85% | 82.55% | 86.18% | (4.67) | | (1.04) | | (1.34) | |
| LCR (%) | 223.35% | 215.53% | 197.29% | 195.95% | 27.40 | | 26.06 | | 7.82 | |
| NSFR (%) | 151.95% | 152.59% | 149.57% | 139.31% | 12.64 | | 2.38 | | (0.64) | |
| Business gap | 8,418,445 | 7,535,045 | 7,712,347 | 5,948,764 | 2,469,681 | 41.5% | 706,099 | 9.2% | 883,401 | 11.7% |
| Solvency phased in | | | | | | | | | | |
| CET1 ratio (%) | 13.84% | 13.88% | 13.64% | 13.34% | 0.50 | | 0.20 | | (0.04) | |
| Tier 2 ratio (%) | 2.34% | 2.37% | 2.36% | 2.37% | (0.03) | | (0.02) | | (0.03) | |
| Capital ratio (%) | 16.18% 5.98% | 16.25% 5.96% | 16.00% 5.92% | 15.70% 5.56% | 0.48 0.42 | | 0.18 0.06 | | (0.07) 0.02 | |
| Leverage ratio (%) | 5.98% | 5.96% | 5.92% | 5.50% | 0.42 | | 0.06 | | 0.02 | |
| Solvency fully loaded | 13.82% | 13.84% | 13.56% | 13.29% | 0.53 | | 0.26 | | (0.02) | |
| CET1 ratio (%) Tier 2 ratio (%) | 2.34% | 2.37% | 2.36% | 2.37% | (0.03) | | (0.02) | | (0.02) | |
| Capital ratio (%) | 16.16% | 16.21% | 15.92% | 15.66% | 0.50 | | 0.24 | | (0.05) | |
| Levarage ratio (%) | 5.97% | 5.94% | 5.89% | 5.54% | 0.43 | | 0.08 | | 0.03 | |
| Profitability and efficiency | | | | | | | | | | |
| ROA (%) | 0.58% | 0.58% | 0.21% | 0.19% | 0.39 | | 0.37 | | (0.00) | |
| RORWA (%) | 1.38% | 1.38% | 0.50% | 0.48% | 0.90 | | 0.88 | | - | |
| ROE (%) | 8.53% | 8.58% | 3.26% | 3.13% | 5.40 | | 5.27 | | (0.05) | |
| Cost-income ratio (%) | 45.62% | 44.80% | 49.01% | 52.50% | (6.88) | | (3.39) | | 0.82 | |
| Other data | | | | | | | | | | |
| Cooperative members | 1,736,701 | 1,720,439 | 1,706,159 | 1,684,589 | 52,112 | 3.1% | 30,542 | 1.8% | 16,262 | 0.9% |
| Employees Pranches | 5,168 | 5,184 | 5,176 | 5,204 | (36) | (0.7%) | (8) | (0.2%) | (16) | (0.3%) |
| Branches | 991 | 1,000 | 1,002 | 844 | 147 | 17.4% | (11) | (1.1%) | (9) | (0.9%) |



Balance sheet

| | 30/06/2024 | 31/03/2024 | 31/12/2023 | 30/06/2023 | у- о - | у | Annu | ıal | q- o - | q |
|--|----------------------|--------------------|-----------------------------|-------------------|----------------------|-------------------|----------------------|-----------------|------------------|----------------|
| | 30/06/2024 | 31/03/2024 | 31/12/2023 | 30/00/2023 | Abs. | % | Abs. | % | Abs. | % |
| Cash, cash balances at central banks and other demand deposits | 4,077,278 | 3,782,904 | 3,670,850 | 4,602,162 | (524,884) | (11.4%) | 406,428 | 11.1% | 294,374 | 7.8% |
| Financial assets held for trading | 429 | 457 | 814 | 2,012 | (1,583) | (78.7%) | (385) | (47.3%) | (28) | (6.0%) |
| Non-trading financial assets mandatorily at fair value through profit or loss | 477,462 | 475,415 | 484,391 | 477,813 | (351) | (0.1%) | (6,929) | (1.4%) | 2,047 | 0.4% |
| Of which: | | | | | | | | | | |
| Loans and advances to Customers | 448,740 | 447,207 | 440,139 | 436,449 | 12,291 | 2.8% | 8,601 | 2.0% | 1,533 | 0.3% |
| Financial assets designated at fair value through profit or loss | - | - | - | - | - | - | - | - | - | - |
| Of which: | | | | | | | | | | |
| Loans and advances to Customers | - | - | - | - | - | - | - | - | - | - |
| Financial assets at fair value through other comprehensive income | 282,229 | 677,118 | 886,057 | 867,577 | (585,348) | (67.5%) | (603,828) | (68.1%) | (394,889) | (58.3%) |
| Financial assets at amortised cost | 50,004,761 | 49,443,657 | 49,281,999 | 49,820,966 | 183,795 | 0.4% | 722,762 | 1.5% | 561,104 | 1.1% |
| Of which: | 0.5 550 450 | | | | (00.400) | (0.40() | | 4 70/ | | 2.20/ |
| Loans and advances to Customers | 36,650,452 | 35,945,691 | 36,050,436 | 36,672,885 | (22,433) | (0.1%) | 600,016 | 1.7% | 704,761 | 2.0% |
| Derivatives – hedge accounting | 3,184,147 | 2,898,058 | 2,957,536 | 3,226,781 | (42,634) | (1.3%) | 226,611 | 7.7% | 286,090 | 9.9% |
| Investments in subsidaries, joint ventures and associates | 101,400 | 94,803 | 87,814 | 100,339 | 1,061 | 1.1% | 13,586 | 15.5% | 6,597 | 7.0% |
| Tangible assets | 912,004 | 898,056 | 888,907 | 899,969 | 12,035 | 1.3% | 23,097 | 2.6% | 13,948 | 1.6% |
| Intangible assets | 290,894 | 269,482 | 264,321 | 232,333 | 58,561 13,930 | 25.2% 1.2% | 26,573 14,444 | 10.1% 1.2% | 21,412 17,919 | 7.9% 1.6% |
| Tax assets Other assets | 1,172,252 | 1,154,333 | 1,157,808 | 1,158,322 | • | | • | (63.4%) | 4,795 | 3.6% |
| Other assets Non-current assets and disposal groups classified as held for sale | 139,685 268,624 | 134,890 302,929 | 381,703 | 490,222 96,704 | (350,537) 171,920 | (71.5%) 177.8% | (242,018) 174,382 | 185.0% | (34,305) | (11.3%) |
| Total assets | 60,911,165 | 60,132,099 | 94,242 60,156,442 | 61,975,200 | (1,064,035) | (1.7%) | 754,723 | 1.3% | 779,066 | 1.3% |
| | | | | | | | | | | |
| Financial liabilities held for trading | 488 | 375 | 751 | 1,957 | (1,469) | (75.1%) | (263) | (35.0%) | 113 | 30.1% |
| Financial liabilities measured at amortised cost | 55,747,318 | 55,303,642 | 55,239,173 | 57,071,722 | (1,324,404) | (2.3%) | 508,145 | 0.9% | 443,676 | 0.8% |
| Of which: | | | | | (= 0.1= 0.05) | (400.00() | (050,000) | (400.00() | | |
| Central Banks deposits | - | - | 969,302 | 5,017,826 | (5,017,826) | (100.0%) | (969,302) | (100.0%) | - | - |
| Central counterparty deposits | - | - | - | 475,714 | (475,714) | (100.0%) | - | - | - | |
| Customer deposits | 44,884,952 | 43,264,379 | 43,489,930 | 42,234,574 | 2,650,378 | 6.3% | 1,395,022 | 3.2% | 1,620,573 | 3.7% |
| Debt securities issued | 4,036,554 | 4,010,062 | 3,400,179 | 2,744,128 | 1,292,426 | 47.1% | 636,375 | 18.7% | 26,492 | 0.7% |
| Derivatives – Hedge accounting | 141,840 | 134,839 | 141,993 | 139,326 | 2,514 | 1.8% | (153) | (0.1%) 60.7% | 7,001 | 5.2% |
| Provisions Tax liabilities | 126,105 84,895 | 116,492 85,133 | 78,480 | 104,043 78,562 | 22,062 6,333 | 21.2% 8.1% | 47,625 656 | 0.8% | 9,613 (238) | 8.3% (0.3%) |
| Other liabilities | 617,421 | 372,278 | 84,239 603,047 | 668,897 | (51,476) | (7.7%) | 14,374 | 2.4% | 245,143 | 65.8% |
| of which: Welfare funds | 11,302 | 2,685 | 4,297 | 8,981 | 2,321 | 25.8% | 7,005 | 163.0% | 8,617 | 320.9% |
| Total liabilities | 56,718,067 | 56,012,760 | 56,147,683 | 58,064,507 | (1,346,440) | (2.3%) | 570,384 | 1.0% | 705,307 | 1.3% |
| | | | | | | 6.4% | • | 4.4% | · · · · · · | 1.6% |
| Equity Of which: | 4,222,976 | 4,155,716 | 4,043,494 | 3,968,476 | 254,500 | 0.4% | 179,482 | 4.4% | 67,260 | 1.0% |
| Capital / equity instruments issued other than capital / treasury shares | 3,577,635 | 3,561,614 | 3,533,077 | 3,496,815 | 80,820 | 2.3% | 44,558 | 1.3% | 16,021 | 0.4% |
| Retained earnings / revaluation reserves / other reserves | 3,577,635 472,752 | 536,684 | 412,010 | 411,973 | 60,779 | 14.8% | 60,742 | 1.3% | (63,932) | (11.9%) |
| Profit or loss attributable to owners of the parent | 174,132 | 86,731 | 126,947 | 59,688 | 114,444 | 191.7% | 47,185 | 37.2% | 87,401 | 100.8% |
| (-) Interim dividends | (1,543) | (29,313) | (28,541) | - | (1,543) | 100.0% | 26,998 | (94.6%) | 27,770 | (94.7%) |
| Accumulated other comprehensive income | (29,877) | (36,377) | (34,735) | (57,783) | 27,906 | (48.3%) | 4,858 | (14.0%) | 6,500 | (17.9%) |
| Minority interests | (25,077) | (30,377) | (34,733) | (37,703) | - | (-10.570) | -,056 | (1.0/0) | - | (17.570) |
| Total equity | 4,193,099 | 4,119,340 | 4,008,759 | 3,910,693 | 282,406 | 7.2% | 184,340 | 4.6% | 73,759 | 1.8% |
| • | | | | | | | | | | |



Funds managed

| (Lon modulation) | | | | 30/06/2022 y- 0 -y | | Annua | al | q- o -q | | |
|--|------------|------------|------------|-----------------------|-------------|----------|-------------|----------|-------------|---------|
| | 30/06/2024 | 31/03/2024 | 31/12/2023 | 30/06/2023 | Abs. | % | Abs. | % | Abs. | % |
| Sight deposits | 36,331,241 | 35,133,904 | 35,857,417 | 37,055,724 | (724,483) | (2.0%) | 473,824 | 1.3% | 1,197,337 | 3.4% |
| Term deposits | 8,553,711 | 8,130,475 | 7,632,513 | 5,178,850 | 3,374,861 | 65.2% | 921,198 | 12.1% | 423,236 | 5.2% |
| Customer deposits | 44,884,952 | 43,264,379 | 43,489,930 | 42,234,574 | 2,650,378 | 6.3% | 1,395,022 | 3.2% | 1,620,573 | 3.7% |
| On-balance sheet retail funds | 44,884,952 | 43,264,379 | 43,489,930 | 42,234,574 | 2,650,378 | 6.3% | 1,395,022 | 3.2% | 1,620,573 | 3.7% |
| Bonds and other securities * | 1,909,154 | 1,929,814 | 1,352,342 | 1,410,037 | 499,117 | 35.4% | 556,812 | 41.2% | (20,660) | (1.1%) |
| Subordinated liabilities/Senior Preferred Debt | 2,328,517 | 2,295,299 | 2,277,833 | 1,639,210 | 689,307 | 42.1% | 50,684 | 2.2% | 33,218 | 1.4% |
| Monetary market operations | 2,414,309 | 3,867,300 | 3,160,457 | 2,196,190 | 218,119 | 9.9% | (746,148) | (23.6%) | (1,452,991) | (37.6%) |
| Deposits from credit institutions | 570,697 | 588,095 | 610,570 | 574,463 | (3,766) | (0.7%) | (39,873) | (6.5%) | (17,398) | (3.0%) |
| ECB | - | - | 969,302 | 5,017,826 | (5,017,826) | (100.0%) | (969,302) | (100.0%) | - | 100.0% |
| Wholesale funds | 7,222,677 | 8,680,508 | 8,370,504 | 10,837,726 | (3,615,049) | (33.4%) | (1,147,827) | (13.7%) | (1,457,831) | (16.8%) |
| Total balance sheet funds | 52,107,629 | 51,944,887 | 51,860,434 | 53,072,300 | (964,671) | (1.8%) | 247,195 | 0.5% | 162,742 | 0.3% |
| Investment funds | 6,555,040 | 6,069,068 | 5,634,771 | 4,963,321 | 1,591,719 | 32.1% | 920,269 | 16.3% | 485,972 | 8.0% |
| Pension plans | 1,036,715 | 1,008,208 | 942,102 | 913,858 | 122,857 | 13.4% | 94,613 | 10.0% | 28,507 | 2.8% |
| Savings insurances | 445,819 | 457,996 | 470,681 | 491,744 | (45,925) | (9.3%) | (24,862) | (5.3%) | (12,177) | (2.7%) |
| Fixed-equity income | 1,737,364 | 1,765,670 | 1,765,155 | 1,810,723 | (73,359) | (4.1%) | (27,791) | (1.6%) | (28,306) | (1.6%) |
| Off-balance sheet funds | 9,774,938 | 9,300,942 | 8,812,709 | 8,179,646 | 1,595,292 | 19.5% | 962,229 | 10.9% | 473,996 | 5.1% |
| Customer funds under management | 54,659,890 | 52,565,321 | 52,302,639 | 50,414,220 | 4,245,670 | 8.4% | 2,357,251 | 4.5% | 2,094,569 | 4.0% |
| Funds under management | 61,882,567 | 61,245,829 | 60,673,143 | 61,251,946 | 630,621 | 1.0% | 1,209,424 | 2.0% | 636,738 | 1.0% |

^{*} Covered bonds, territorial bonds and securitization.



Loans and advances to customers

(EUR Thousands)

| (==:: | 20/05/2024 | 24 /02 /2024 | 24 /42 /2022 | 20/05/2022 | у- о -у | | Annua | I | q- o -q | 1 |
|---|------------|--------------|--------------|------------|-----------|---------|-----------|---------|-----------|---------|
| | 30/06/2024 | 31/03/2024 | 31/12/2023 | 30/06/2023 | Abs. | % | Abs. | % | Abs. | % |
| General governments | 2,932,741 | 2,759,292 | 2,668,641 | 2,623,238 | 309,503 | 11.8% | 264,100 | 9.9% | 173,450 | 6.3% |
| Other financial corporations | 1,383,472 | 1,548,787 | 1,588,027 | 1,749,026 | (365,555) | (20.9%) | (204,555) | (12.9%) | (165,316) | (10.7%) |
| Non-financial corporations | 16,249,755 | 15,949,712 | 15,997,155 | 15,937,914 | 311,841 | 2.0% | 252,600 | 1.6% | 300,043 | 1.9% |
| Households | 17,069,161 | 16,715,727 | 16,813,094 | 17,404,205 | (335,044) | (1.9%) | 256,067 | 1.5% | 353,433 | 2.1% |
| Loans to customers (gross) | 37,635,128 | 36,973,518 | 37,066,917 | 37,714,383 | (79,255) | (0.2%) | 568,211 | 1.5% | 661,610 | 1.8% |
| Non-performing loans | 777,131 | 770,471 | 778,672 | 880,232 | (103,101) | (11.7%) | (1,542) | (0.2%) | 6,659 | 0.9% |
| Other loans * | - | - | - | - | - | - | - | - | - | - |
| Debt securities from customers | 767,919 | 687,330 | 694,172 | 647,570 | 120,349 | 18.6% | 73,747 | 10.6% | 80,589 | 11.7% |
| Gross loans | 38,403,047 | 37,660,848 | 37,761,089 | 38,361,953 | 41,094 | 0.1% | 641,958 | 1.7% | 742,199 | 2.0% |
| Performing loans | 37,625,917 | 36,890,377 | 36,982,417 | 37,481,721 | 144,196 | 0.4% | 643,500 | 1.7% | 735,540 | 2.0% |
| Credit losses and impairment | (535,936) | (580,619) | (576,343) | (605,049) | 69,113 | (11.4%) | 40,408 | (7.0%) | 44,684 | (7.7%) |
| Total lending | 37,867,111 | 37,080,228 | 37,184,747 | 37,756,904 | 110,207 | 0.3% | 682,364 | 1.8% | 786,883 | 2.1% |
| Off-balance sheet risks | | | | | | | | | | |
| Contingent risks | 1,550,790 | 1,452,503 | 1,258,485 | 1,214,746 | 336,044 | 27.7% | 292,305 | 23.2% | 98,287 | 6.8% |
| of which: non-performing contingent risks | 5,094 | 3,932 | 4,995 | 5,097 | (3) | (0.1%) | 100 | 2.0% | 1,162 | 29.6% |
| Total risks | 39,953,837 | 39,113,351 | 39,019,574 | 39,576,699 | 377,138 | 1.0% | 934,264 | 2.4% | 840,486 | 2.1% |
| Non-performing total risks | 782,225 | 774,403 | 783,667 | 885,329 | (103,104) | (11.6%) | (1,442) | (0.2%) | 7,822 | 1.0% |

* Mainly reverse repurchase agreements Page 4/9



Risk management

| (EUR Thousands) | | | | | | | | | | |
|---|---------------------------|---------------------------|---------------------------|---------------------------|-----------------------|--------------------|---------------------|------------------|-------------------|--------------|
| | 30/06/2024 | 31/03/2024 | 31/12/2023 | 30/06/2023 | y- o - Abs. | у о/ | Annu: | al º/ | q- o - Abs. | q °⁄ |
| Defaulting debtors | | | | | ADS. | 70 | ADS. | 70 | ADS. | . 70 |
| Non-performing total risks | 782,225 | 774,403 | 783,667 | 885,329 | (103,104) | (11.6%) | (1,442) | (0.2%) | 7,822 | 1.09 |
| Total risks | 39,953,837 | 39,113,351 | 39,019,574 | 39,576,699 | 377,138 | 1.0% | 934,264 | 2.4% | 840,486 | 2.19 |
| NPL ratio (%) | 1.96% | 1.98% | 2.01% | 2.24% | (0.28) | | (0.05) | | (0.02) | |
| Gross Ioans coverage | 535,936 | 580,619 | 576,343 | 607,585 | (71,649) | (11.8%) | (40,407) | (7.0%) | (44,683) | (7.7% |
| NPL coverage ratio (%) | 68.96% | 75.36% | 74.02% | 69.03% | (0.07) | | (5.06) | | (6.40) | |
| Net NPL ratio (%) | 0.61% | 0.49% | 0.52% | 0.70% | (0.09) | | 0.09 | | 0.12 | |
| Foreclosed assets | | | | | | | | | | |
| Foreclosed assets (gross book value) | 609,522 | 749,774 | 770,872 | 900,547 | (291,026) | (32.3%) | (161,351) | (20.9%) | (140,252) | (18.7% |
| Foreclosed assets coverage | 333,649 | 439,114 | 445,804 | 410,611 | (76,962) | (18.7%) | (112,155) | (25.2%) | (105,465) | (24.09 |
| Foreclosed assets (net) | 275,873 | 310,659 | 325,069 | 489,937 | (214,064) | (43.7%) | (49,196) | (15.1%) | (34,787) | (11.29 |
| Foreclosed assets coverage ratio (%) | 54.74% | 58.57% | 57.83% | 45.60% | 9.14 | | (3.09) | | (3.83) | |
| NPA ratio (%) | 3.55% | 3.96% | 4.02% | 4.54% | (0.99) | | (0.47) | | (0.41) | |
| | | | | | | | | | | |
| NPA coverage ratio (%) Net NPA ratio (%) | 62.71% | 67.08% 1.34% | 65.96% 1.41% | 1.99% | (0.63) | | (3.25) | | (4.37) | |
| • | | 110476 | 21-1270 | 213370 | (5.55) | | (0.03) | | 0.02 | |
| Loans impairment coverage breakdows Total coverage | 552,747 | 596,002 | 592,237 | 623,289 | (70,542) | (11.3%) | (39,490) | (6.7%) | (43,255) | (7.3% |
| Non-performing coverage | 306,120 | 307,680 | 312,754 | 364,592 | (58,472) | (16.0%) | (6,634) | (2.1%) | (1,560) | (0.5% |
| Performing coverage | 246,628 | 288,322 | 279,484 | 258,697 | (12,069) | (4.7%) | (32,856) | (11.8%) | (41,694) | |
| NPL breakdown | | | | | | | | | | |
| Past due >90 days | 576,312 | 615,073 | 567,164 | 681,717 | (105,405) | (15.5%) | 9,148 | 1.6% | (38,761) | (6.39 |
| Unlikely to pay Total | 200,819 777,131 | 155,398 770,471 | 211,508 778,672 | 198,515 880,232 | 2,304 (103,101) | 1.2% (11.7%) | (10,689) (1,542) | (5.1%) (0.2%) | 45,421 6,659 | 29.2° |
| Of which: | | | | | | | | | | |
| Forborne loans | 323,959 | 308,418 | 315,831 | 400,324 | (76,365) | (19.1%) | 8,128 | 2.6% | 15,541 | 5.09 |
| NPL breakdown by segment | | | | | | | | | | |
| General governments | 491 | 491 | 491 | 487 | 4 | 0.8% | | - | | |
| Other financial corporations | 104 | 119 | 122 | 202 | (98) | (48.5%) | (17) | (14.4%) | (15) | (12.59 |
| Other corporations | 522,445 | 494,530 | 499,242 | 558,605 | (36,160) | (6.5%) | 23,203 | 4.6% | 27,915 | 5.6 |
| Households Total | 254,091 777,131 | 275,332 770,471 | 278,818 778,672 | 320,938 880,232 | (66,847) (103,101) | (20.8%) (11.7%) | (24,727) (1,542) | (8.9%) (0.2%) | (21,240) 6,659 | (7.79 0.9 |
| Forborne loans breakdown | | | | | | | | | | |
| Non-performing | 323,959 | 308,418 | 315,831 | 400,324 | (76,365) | (19.1%) | 8,128 | 2.6% | 15,541 | 5.0 |
| Performing | 891,283 | 938,796 | 869,158 | 810,079 | 81,204 | 10.0% | 22,125 | 2.5% | (47,513) | (5.19 |
| Total forborne loans | 1,215,242 | 1,247,214 | 1,184,989 | 1,210,403 | 4,839 | 0.4% | 30,253 | 2.6% | (31,972) | (2.6% |
| REOs breakdown | | | | | | | | | | |
| REOs (gross book value) | 693,891 | 832,205 | 852,893 | 983,519 | (289,628) | (29.4%) | (159,002) | (18.6%) | (138,315) | (16.6% |
| Foreclosed assets | 609,522 | 749,774 | 770,872 | 900,547 | (291,026) | (32.3%) | (161,351) | (20.9%) | (140,252) | (18.79 |
| Quality assets | 84,369 | 82,432 | 82,021 | 82,972 | 1,397 | 1.7% | 2,348 | 2.9% | 1,937 | 2.4 |
| REOs (coverage) | 377,404 | 482,361 | 488,764 | 455,537 | (78,134) | (17.2%) | (111,361) | (22.8%) | (104,958) | (21.8% |
| Foreclosed assets | 333,649 | 439,114 | 445,804 | 410,611 | (76,962) | (18.7%) | (112,155) | (25.2%) | (105,465) | (24.09 |
| Quality assets | 43,755 | 43,247 | 42,961 | 44,925 | (1,171) | (2.6%) | 794 | 1.8% | 508 | 1.2 |
| REOs (net) | 316,487 | 349,844 | 364,128 | 527,982 | (211,495) | (40.1%) | (47,641) | (13.1%) | (33,357) | (9.59 |
| Foreclosed assets | 275,873 | 310,659 | 325,069 | 489,937 | (214,064) | (43.7%) | (49,196) | (15.1%) | (34,787) | (11.29 |
| Quality assets | 40,614 | 39,185 | 39,060 | 38,046 | 2,568 | 6.8% | 1,555 | 4.0% | 1,430 | 3.6 |
| REOs (% coverage) | 54.39% | 57.96% | 57.31% | 46.32% | 8.07 | | (2.92) | | (3.57) | |
| Foreclosed assets | 54.74% | 58.57% | 57.83% | 45.60% | 9.14 | | (3.09) | | (3.83) | |
| Quality assets | 51.86% | 52.46% | 52.38% | 54.15% | (2.28) | | (0.52) | | (0.60) | |
| (*) Quality assets not included | | | | | | | | | | |



Foreclosed assets (*)

| (EUR Tho | usands) |
|----------|---------|
|----------|---------|

| | 30/06/2024 | 31/03/2024 | 31/12/2023 | 30/06/2023 | у- о - | у | Annu | al | q- o - | q |
|--------------------------------------|------------|------------|------------|------------|-----------|----------|-----------|----------|-----------|---------|
| | 30/00/2024 | 31/03/2024 | 31/12/2023 | 30/00/2023 | Abs. | % | Abs. | % | Abs. | % |
| Foreclosed assets (gross book value) | 609,522 | 749,774 | 770,872 | 900,547 | (291,026) | (32.3%) | (161,351) | (20.9%) | (140,252) | (18.7%) |
| Foreclosed assets coverage | 333,649 | 439,114 | 445,804 | 410,611 | (76,962) | (18.7%) | (112,155) | (25.2%) | (105,465) | (24.0%) |
| Foreclosed assets (net) | 275,873 | 310,659 | 325,069 | 489,937 | (214,064) | (43.7%) | (49,196) | (15.1%) | (34,787) | (11.2%) |
| Foreclosed assets coverage ratio (%) | 54.74% | 58.57% | 57.83% | 45.60% | 9.14 | | (3.09) | | (3.83) | , , , |
| | | | | | | _ | | | | |
| By asset type | | | | | | | | | | |
| Foreclosed assets (gross book value) | 609,522 | 749,774 | 770,872 | 900,547 | (291,026) | (32.3%) | (161,351) | (20.9%) | (140,252) | (18.7%) |
| Residential properties | 262,272 | 279,962 | 292,134 | 354,793 | (92,521) | (26.1%) | (29,861) | (10.2%) | (17,689) | (6.3%) |
| Of which: under construction | 76,347 | 77,521 | 74,043 | 83,473 | (7,126) | (8.5%) | 2,304 | 3.1% | (1,174) | (1.5%) |
| Commercial properties | 346,866 | 468,333 | 475,017 | 544,264 | (197,398) | (36.3%) | (128,151) | (27.0%) | (121,466) | (25.9%) |
| Of which: countryside land | 19,424 | 21,668 | 21,839 | 23,121 | (3,697) | (16.0%) | (2,415) | (11.1%) | (2,244) | (10.4% |
| Of which: under construction | 323 | 458 | 602 | 1,097 | (775) | (70.6%) | (280) | (46.4%) | (135) | (29.5% |
| Of which: urban land | 251,231 | 345,523 | 349,372 | 393,538 | (142,308) | (36.2%) | (98,141) | (28.1%) | (94,292) | (27.3% |
| Of which: developable land | 2,191 | 2,422 | 2,814 | 3,817 | (1,627) | (42.6%) | (623) | (22.1%) | (231) | (9.5%) |
| Others | 383 | 1,479 | 3,722 | 1,490 | (1,107) | (74.3%) | (3,338) | (89.7%) | (1,096) | (74.1% |
| Coverage | (333,649) | (439,114) | (445,804) | (410,611) | 76,962 | (18.7%) | 112,155 | (25.2%) | 105,465 | (24.0%) |
| Residential properties | (122,447) | (130,663) | (133,704) | (114,120) | (8,328) | 7.3% | 11,257 | (8.4%) | 8,216 | (6.3%) |
| Of which: under construction | (38,091) | (39,981) | (36,721) | (28,094) | (9,997) | 35.6% | (1,370) | 3.7% | 1,890 | (4.7%) |
| Commercial properties | (211,202) | (308,451) | (309,888) | (296,492) | 85,290 | (28.8%) | 98,686 | (31.8%) | 97,249 | (31.5% |
| Of which: countryside land | (8,638) | (10,394) | (10,516) | (9,529) | 891 | (9.4%) | 1,878 | (17.9%) | 1,756 | (16.9%) |
| Of which: under construction | (27) | (59) | (91) | (383) | 356 | (92.8%) | 63 | (69.8%) | 31 | (53.3%) |
| Of which: urban land | (159,682) | (237,010) | (237,620) | (230,294) | 70,611 | (30.7%) | 77,937 | (32.8%) | 77,328 | (32.6%) |
| Of which: developable land | (1,462) | (1,685) | (1,814) | (2,028) | 565 | (27.9%) | 352 | (19.4%) | 222 | (13.2%) |
| Others | - | - | (2,212) | 1 | (1) | (100.0%) | 2,212 | (100.0%) | - | |
| Foreclosed assets (net) | 275,873 | 310,659 | 325,069 | 489,937 | (214,064) | (43.7%) | (49,196) | (15.1%) | (34,787) | (11.2%) |
| Residential properties | 139,825 | 149,298 | 158,430 | 240,674 | (100,849) | (41.9%) | (18,604) | (11.7%) | (9,473) | (6.3%) |
| Of which: under construction | 38,256 | 37,540 | 37,322 | 55,380 | (17,124) | (30.9%) | 934 | 2.5% | 716 | 1.9% |
| Commercial properties | 135,664 | 159,882 | 165,129 | 247,772 | (112,108) | (45.2%) | (29,465) | (17.8%) | (24,217) | (15.1% |
| Of which: countryside land | 10,786 | 11,275 | 11,323 | 13,592 | (2,806) | (20.6%) | (537) | (4.7%) | (488) | (4.3% |
| Of which: under construction | 295 | 399 | 512 | 714 | (419) | (58.7%) | (216) | (42.3%) | (104) | (26.0% |
| Of which: urban land | 91,548 | 108,512 | 111,752 | 163,244 | (71,696) | (43.9%) | (20,203) | (18.1%) | (16,964) | (15.6% |
| Of which: developable land | 728 | 738 | 1,000 | 1,790 | (1,061) | (59.3%) | (271) | (27.1%) | (9) | (1.2% |
| Others | 383 | 1,479 | 1,510 | 1,491 | (1,108) | (74.3%) | (1,126) | (74.6%) | (1,096) | (74.1% |
| Coverage (%) | 54.74% | 58.57% | 57.83% | 45.60% | 9.14 | | (3.09) | | (3.83) | |
| Residential properties | 46.69% | 46.67% | 45.77% | 32.17% | 14.52 | | 0.92 | | 0.02 | |
| Of which: under construction | 49.89% | 51.57% | 49.59% | 33.66% | 16.24 | | 0.30 | | (1.68) | |
| Commercial properties | 60.89% | 65.86% | 65.24% | 54.48% | 6.41 | | (4.35) | | (4.97) | |
| Of which: countryside land | 44.47% | 47.97% | 48.15% | 41.21% | 3.26 | | (3.68) | | (3.50) | |
| Of which: under construction | 8.51% | 12.85% | 15.07% | 34.93% | (26.42) | | (6.56) | | (4.35) | |
| Of which: urban land | 63.56% | 68.59% | 68.01% | 58.52% | 5.04 | | (4.45) | | (5.03) | |
| Of which: developable land | 66.75% | 69.55% | 64.48% | 53.12% | 13.64 | | 2.28 | | (2.80) | |
| Others | 0.00% | 0.00% | 59.44% | 0.00% | _ | | (59.44) | | _ | |

(*) Quality assets not included



Solvency

(EUR Thousands)

| (EUR Thousands) | | | | | | | | | | |
|--|----------------------|----------------------|----------------------|----------------------|-------------|---------|--------------|---------|-------------------|--------|
| Phased-in | 30/06/2024 | 31/03/2024 | 31/12/2023 | 30/06/2023 | y- o - | y % | Annu Abs. | al % | q- o - | 9 % |
| Capital | 3,577,635 | 3,561,614 | 3,533,078 | 3,496,815 | 80,820 | 2.3% | 44,557 | 1.3% | 16,021 | 0.4% |
| Reserves and results | 512,602 | 482,019 | 494,559 | 444,021 | 68,581 | 15.4% | 18,043 | 3.6% | 30,583 | 6.3% |
| AFS Surplus/ others | (26,308) | (26,598) | (30,209) | (51,926) | 25,618 | (49.3%) | 3,901 | (12.9%) | 290 | (1.1%) |
| Capital deductions | (516,694) | (504,459) | (528,995) | (508,341) | (8,352) | 1.6% | 12,301 | (2.3%) | (12,234) | 2.4% |
| Ordinary tier 1 capital | 3,547,235 | 3,512,575 | 3,468,433 | 3,380,568 | 166,667 | 4.9% | 78,802 | 2.3% | 34,660 | 1.0% |
| CET1 ratio (%) | 13.84% | 13.88% | 13.64% | 13.34% | 0.50 | | 0.20 | | (0.04) | |
| Tier2 capital | 599,969 | 599,970 | 599,969 | 599,977 | (8) | (0.0%) | | _ | (1) | (0.0%) |
| Tier 2 ratio (%) | 2.34% | 2.37% | 2.36% | 2.37% | (0.03) | | (0.02) | | (0.03) | |
| Eligible capital | 4,147,204 | 4,112,545 | 4,068,402 | 3,980,546 | 166,658 | 4.2% | 78,801 | 1.9% | 34,658 | 0.8% |
| Capital ratio (%) | 16.18% | 16.25% | 16.00% | 15.70% | 0.48 | | 0.18 | | (0.07) | |
| Total risk-weighted assets | 25,628,721 | 25,309,341 | 25,425,162 | 25,348,375 | 280,346 | 1.1% | 203,559 | 0.8% | 319,380 | 1.3% |
| Credit risk | 23,572,587 | 23,299,877 | 23,259,779 | 23,434,888 | 137,699 | 0.6% | 312,808 | 1.3% | 272,710 | 1.2% |
| Operational risk | 1,895,423 | 1,895,423 | 1,895,423 | 1,607,865 | 287,558 | 17.9% | - | - | - | - |
| Other risk | 160,711 | 114,041 | 269,960 | 305,622 | (144,911) | (47.4%) | (109,249) | (40.5%) | 46,670 | 40.9% |
| Fully-loaded | | | | | | | | | | |
| Capital | 3,577,635 | 3,561,614 | 3,533,078 | 3,496,815 | 80,820 | 2.3% | 44,557 | 1.3% | 16,021 | 0.4% |
| Reserves and results | 506,921 | 471,378 | 473,651 | 432,722 | 74,199 | 17.1% | 33,269 | 7.0% | 35,543 | 7.5% |
| AFS Surplus/ others | (26,308) | (26,598) | (30,209) | (51,926) | 25,618 | (49.3%) | 3,901 | (12.9%) | 290 | (1.1%) |
| Capital deductions | (516,694) | (504,459) | (528,995) | (508,341) | (8,352) | 1.6% | 12,301 | (2.3%) | (12,234) | 2.4% |
| Ordinary tier 1 capital | 3,541,554 | 3,501,934 | 3,447,525 | 3,369,269 | 172,284 | 5.1% | 94,028 | 2.7% | 39,619 | 1.1% |
| CET1 ratio (%) | 13.82% | 13.84% | 13.56% | 13.29% | 0.53 | | 0.26 | | (0.02) | |
| Tier2 capital | 599,969 | 599,970 | 599,969 | 599,977 | (8) | (0.0%) | - | - | (1) | (0.0%) |
| Tier 2 ratio (%) | 2.34% | 2.37% | 2.36% | 2.37% | (0.03) | | (0.02) | | (0.03) | |
| Eligible capital | 4,141,522 | 4,101,904 | 4,047,494 | 3,969,247 | 172,276 | 4.3% | 94,028 | 2.3% | 39,618 | 1.0% |
| Capital ratio (%) | 16.16% | 16.21% | 15.92% | 15.66% | 0.50 | | 0.24 | | (0.05) | |
| Total risk-weighted assets | 25,630,243 | 25,309,807 | 25,425,963 | 25,349,114 | 281,129 | 1.1% | 204,280 | 0.8% | 320,436 | 1.3% |
| Credit risk | 23,574,108 | 23,300,343 | 23,260,581 | 23,435,628 | 138,480 | 0.6% | 313,527 | 1.3% | 273,765 | 1.2% |
| Operational risk | 1,895,423 | 1,895,423 | 1,895,423 | 1,607,865 | 287,558 | 17.9% | - | - | - | - |
| Other risk | 160,712 | 114,041 | 269,959 | 305,621 | (144,909) | (47.4%) | (109,247) | (40.5%) | 46,671 | 40.9% |
| MREL | | | | | | | | | | |
| Eligible liabilities MREL | 5,932,003 | 5,897,345 | 5,853,223 | 5,115,363 | 816,640 | 15.96% | 78,780 | 1.3% | 34,657 | 0.59% |
| Eligible capital | 4,147,204 | 4,112,545 | 4,068,402 | 3,980,546 | 166,658 | 4.2% | 78,801 | 1.9% | 34,658 | 0.8% |
| Senior Preferred Debt | 1,649,957 | 1,649,957 | 1,649,975 | 999,968 | 649,989 | 65.0% | (18) | (0.0%) | (1) | (0.0%) |
| Other eligible liabilities | 134,843 | 134,843 | 134,846 | 134,849 | (7) 2.97 | (0.0%) | (3) 0.13 | (0.0%) | (0) | (0.0%) |
| MREL TREA available (%) Exposure (LRE) | 23.15% 59,334,814 | 23.30% 58,924,679 | 23.02% 58,602,938 | 20.18% 60,813,111 | (1,478,297) | (2.4%) | 731,876 | 1.2% | (0.15) 410,135 | 0.7% |
| MREL LRE available (%) | 10.00% | 10.01% | 9.99% | 8.41% | 1.59 | (2.4/0) | 0.01 | 1.2/0 | (0.01) | 0.7/6 |
| MINEE EINE GVAIIABIE (70) | 10.00% | 10.01/0 | 3.33/6 | 0.41/0 | 1.33 | | 0.01 | | (0.01) | |

(*) Reserves and results (phased in): they include IFRS9



Profit & loss account

| | 30/06/2024 | o/ATA | 30/06/2023 | o/ATA | y- o - Abs. | γ % | 31/12/2023 | o/ATA |
|--|------------|---------|------------|---------|----------------|----------|------------|---------|
| Interest income | 1,119,746 | 3.73% | 798,429 | 2.58% | 321,317 | 40.2% | 1,876,214 | 3.04% |
| Interest expenses | (505,768) | (1.68%) | (329,255) | (1.06%) | (176,513) | 53.6% | (812,643) | (1.32%) |
| Net interest income | 613,977 | 2.04% | 469,174 | 1.52% | 144,804 | 30.9% | 1,063,571 | 1.72% |
| Dividend income | 2,735 | 0.01% | 2,075 | 0.01% | 660 | 31.8% | 4,724 | 0.01% |
| Income from equity-accounted method | 21,851 | 0.07% | 24,439 | 0.08% | (2,588) | (10.6%) | 45,423 | 0.07% |
| Net fees and commissions | 150,197 | 0.50% | 135,837 | 0.44% | 14,360 | 10.6% | 271,478 | 0.44% |
| Gains (losses) on financial transactions | 4,117 | 0.01% | (3,210) | (0.01%) | 7,327 | (228.2%) | (1,738) | - |
| Exchange differences [gain or (-) loss], net | 919 | - | 505 | - | 414 | 81.9% | 1,160 | - |
| Other operating incomes/expenses | (4,885) | (0.02%) | (21,890) | (0.07%) | 17,005 | (77.7%) | (53,402) | (0.09%) |
| of which: Mandatory transfer to Education and Development Fund | (9,837) | (0.03%) | (1,805) | (0.01%) | (8,032) | 445.0% | (9,094) | (0.01%) |
| Gross income | 788,911 | 2.63% | 606,930 | 1.96% | 181,981 | 30.0% | 1,331,216 | 2.16% |
| Administrative expenses | (319,885) | (1.07%) | (281,912) | (0.91%) | (37,973) | 13.5% | (577,936) | (0.94%) |
| Personnel expenses | (208,139) | (0.69%) | (187,022) | (0.60%) | (21,117) | 11.3% | (370,046) | (0.60%) |
| Other administrative expenses | (111,746) | (0.37%) | (94,890) | (0.31%) | (16,856) | 17.8% | (207,890) | (0.34%) |
| Depreciation and amortisation | (40,004) | (0.13%) | (36,739) | (0.12%) | (3,265) | 8.9% | (74,516) | (0.12%) |
| Pre-provision profit | 429,022 | 1.43% | 288,278 | 0.93% | 140,743 | 48.8% | 678,764 | 1.10% |
| Provisions or (-) reversal of provisions | (103,358) | (0.34%) | (45,012) | (0.15%) | (58,346) | 129.6% | (72,943) | (0.12%) |
| Impairment losses on financial assets | (94,609) | (0.31%) | (88,461) | (0.29%) | (6,148) | 7.0% | (258,337) | (0.42%) |
| Operating income | 231,055 | 0.77% | 154,806 | 0.50% | 76,249 | 49.3% | 347,484 | 0.56% |
| Impairment losses on non financial assets | 346 | - | (63,900) | (0.21%) | 64,246 | (100.5%) | (151,581) | (0.25%) |
| Gains or (-) losses on derecognition of non financial assets, net | (1,530) | (0.01%) | (12,340) | (0.04%) | 10,811 | (87.6%) | (27,163) | (0.04%) |
| Profit or (-) loss from non-current assets and disposal groups classified as held for sale | (21,795) | (0.07%) | (8,479) | (0.03%) | (13,316) | 157.0% | (26,424) | (0.04%) |
| Profit before tax | 208,076 | 0.69% | 70,087 | 0.23% | 137,990 | 196.9% | 142,316 | 0.23% |
| Tax | (33,944) | (0.11%) | (10,399) | (0.03%) | (23,545) | 226.4% | (15,369) | (0.02%) |
| Consolidated net profit | 174,132 | 0.58% | 59,688 | 0.19% | 114,444 | 191.7% | 126,947 | 0.21% |



Quarterly yields & costs

(EUR Thousands and annualised rates)

| | | 30/06/2 | 2024 | | 31/03/2024 | | | | | 30/06 | /2023 | | 31/12/2023 | | | |
|---|-----------------|------------------|-------------------|------------------|-----------------|------------------|-------------------|------------------|-----------------|------------------|-------------------|------------------|-----------------|------------------|-------------------|------------------|
| | Average balance | Distribution (%) | Income or expense | Average rate (%) | Average balance | Distribution (%) | Income or expense | Average rate (%) | Average balance | Distribution (%) | Income or expense | Average rate (%) | Average balance | Distribution (%) | Income or expense | Average rate (%) |
| Financial system | 5,075,233 | 8.40% | 79,194 | 3.14% | 4,916,030 | 8.17% | 38,480 | 3.15% | 4,927,927 | 7.89% | 67,351 | 2.76% | 5,044,010 | 8.18% | 155,356 | 3.08% |
| Loans to customers (gross) ^(a) | 37,225,188 | 61.63% | 781,478 | 4.22% | 37,020,217 | 61.55% | 389,439 | 4.23% | 37,126,941 | 59.48% | 530,167 | 2.88% | 37,071,706 | 60.10% | 1,265,133 | 3.41% |
| Securities portfolio | 12,641,137 | 20.93% | 252,559 | 4.02% | 12,857,890 | 21.38% | 129,400 | 4.05% | 14,648,928 | 23.47% | 199,309 | 2.74% | 13,806,451 | 22.38% | 451,994 | 3.27% |
| Other assets | 5,458,345 | 9.04% | 6,498 | 0.24% | 5,350,134 | 8.90% | 3,328 | 0.25% | 5,720,596 | 9.16% | 1,594 | 0.06% | 5,756,810 | 9.33% | 3,723 | 0.06% |
| Total earning assets (b) | 60,399,902 | 100.00% | 1,119,729 | 3.73% | 60,144,271 | 100.00% | 560,647 | 3.75% | 62,424,391 | 100.00% | 798,420 | 2.58% | 61,678,976 | 100.00% | 1,876,206 | 3.04% |
| Customer deposits (c) | 43,879,754 | 72.65% | 246,880 | 1.13% | 43,377,155 | 72.12% | 122,849 | 1.14% | 41,170,566 | 65.95% | 82,440 | 0.40% | 41,965,646 | 68.04% | 301,248 | 0.718% |
| Sight deposits | 35,774,187 | 59.23% | 144,614 | 0.81% | 35,495,661 | 59.02% | 74,033 | 0.84% | 36,895,768 | 59.10% | 62,300 | 0.34% | 36,647,486 | 59.42% | 217,381 | 0.59% |
| Term deposits | 8,105,566 | 13.42% | 102,266 | 2.54% | 7,881,494 | 13.10% | 48,816 | 2.49% | 4,274,798 | 6.85% | 20,140 | 0.95% | 5,318,160 | 8.62% | 83,866 | 1.58% |
| Wholesale funds | 8,091,230 | 13.40% | 189,856 | 4.72% | 8,525,506 | 14.18% | 98,376 | 4.64% | 12,717,056 | 20.37% | 197,137 | 3.13% | 11,109,377 | 18.01% | 387,967 | 3.49% |
| Other funds | 4,321,853 | 7.16% | 69,016 | 3.21% | 4,177,561 | 6.95% | 34,157 | 3.29% | 4,689,061 | 7.51% | 49,669 | 2.14% | 4,705,724 | 7.63% | 123,419 | 2.62% |
| Equity | 4,107,066 | 6.80% | - | - | 4,064,050 | 6.76% | - | - | 3,847,709 | 6.16% | - | - | 3,898,229 | 6.32% | - | - |
| Total funds ^(d) | 60,399,902 | 100.00% | 505,752 | 1.68% | 60,144,271 | 100.00% | 255,382 | 1.71% | 62,424,391 | 100.00% | 329,246 | 1.06% | 61,678,976 | 100.00% | 812,634 | 1.32% |
| Customers' spread (a)-(c) | | | | 3.09 | | | | 3.09 | | | | 2.48 | | | | 2.69 |
| NII o/ATA (b)-(d) | | | 613,977 | 2.04 | | | 305,265 | 2.04 | | | 469,174 | 1.52 | | | 1,063,572 | 1.72 |

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